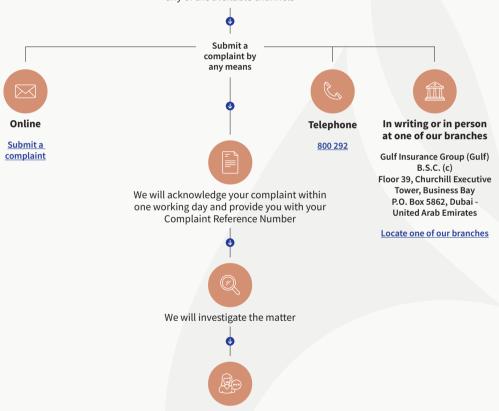


UAE

If you would like to raise a complaint, please follow the steps below:



If you have an issue that requires escalation, you can raise a formal complaint on any of the available channels



We will endeavour to share the findings and outcome with you within seven working days



with our response or a delay on our part, you can refer the matter to the relevant regulator